

Crowne Plaza Liverpool - John Lennon Airport



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Liverpool Airport, Speke Aerodrome, Liverpool L24 8QD

0871 510 1360

www.ihg.com/crowneplaza/hotels/gb/en/liverpool/lplcp/hoteldetail (<https://www.ihg.com/crowneplaza/hotels/gb/en/liverpool/lplcp/hoteldetail>)

Guide Last Updated: 29/01/2018

[Something changed? \(/contact/something_changed?destination=/access-guide/kew-green/crowne-plaza-liverpool-john-lennon-airport\)](#)



(<https://maps.google.com/maps?ll=53.347988,-2.880998&z=14&t=m&hl=en-US&q=US&mapclient=apiv3>)

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Access Guide



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Hotel Introduction

[Collapse -](#)

Hotel Information

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- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the ground floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor.

Room Information

[Collapse -](#)

- The hotel has 164 rooms in total.
- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the ground and second floors.
- The hotel has 7 accessible room(s) with accessible ensuite facilities.
- There is/are 7 accessible room(s) with a bath.
- There is an/are adjoining room(s) available for the accessible room(s).

- The accessible rooms are 48m - 64m from the hotel entrance.
- There is a/are standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs or lift.

Auxiliary Aids

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- Vibrating pillows with flashing beacons are available on request.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.

Getting Here

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- The hotel has its own car park which is free for hotel guests.

By Bus

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- There is a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on the A561. The bus stop is approximately 150m from the hotel entrance.
- [For more information on Liverpool buses please click here \(opens new tab\) \(http://www.merseytravel.gov.uk/Pages/Welcome.aspx\)](http://www.merseytravel.gov.uk/Pages/Welcome.aspx).

By Train

Collapse -

- The nearest Railway Station is Liverpool South Parkway.
- The nearest train station is Liverpool South Parkway. The station is approximately 1.1 miles from the hotel. There are regular bus and taxis routes available from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations_destinations/LPY.aspx\)](http://www.nationalrail.co.uk/stations_destinations/LPY.aspx).

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is a member of staff trained in basic British Sign Language.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas outside the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking

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Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the front and sides of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.

- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 10 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 325cm x 480cm (10ft 8in x 15ft 9in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

Collapse -

- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is block paving.
- There is not a road to cross between the car park and the entrance.
- There is some tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 18m (19yd 2ft) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is a/are clearly marked drop-off point(s).
- The drop-off point(s) is/are located at the front of the hotel.
- The route from the drop-off point(s) to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- There is no tactile paving on dropped kerbs between the drop-off point(s) and the entrance.

Comments

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- There is a touchscreen on the reception desk to register your vehicle for free parking.
- The height to the top of the touchscreen is 146cm.
- Staff are available to assist with the touchscreen if needed.



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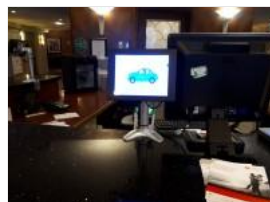
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Outside Access (Hotel Entrance)

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Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 129cm.
- There is a member of staff available for assistance at this entrance.



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Reception

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Reception

Collapse -

- The reception point is located ahead as you enter.
- The reception point is approximately 3m (3yd 10in) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is a lowered section of the counter.
- The lowered section of the counter is not at the recommended height of 76cm.
- There is sufficient space to write or sign documents on the lowered section of the counter.
- There is a clear knee recess beneath the lowered section of the counter.
- The clear knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a portable loop.
- The hearing system is available only on request.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is tiles.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is sufficient space for a wheelchair user to use the waiting area.



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Getting Around

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Access

Collapse -

- There is step-free access throughout the building.
- There is a slight ramp, with a handrail on the right going up, for access to Starways Restaurant.
- The width of the ramp/slope is 128cm (4ft 2in).
- The ramp/slope does bypass the step(s).
- There is/are 4 clearly marked step(s), with a handrail on the left going up, for access to Starways Restaurant.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- The ramp and steps in level change 1 are shown in photographs 5 and 6.
- There is a slight ramp, with no handrails, for access to the rooms on the first floor.
- The ramp in level change 2 is shown in photographs 7 and 8.
- There is a slight ramp, with a handrail on the left going up, for access to Rooms 230 - 252 and the Crowne Club Lounge.
- The width of the ramp/slope is 132cm (4ft 4in).
- The ramp in level change 3 is shown in photograph 9.

Circulation

Collapse -

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet and tiles.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in all corridors/walkways.
- The lighting levels are good.
- Access to other floors/levels is via stairs and lift.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is not consistent throughout the building.

Audio

Collapse -

- This venue does play background music in public areas.

- Music is played in the lounge, restaurant and reception areas and the accessible toilets.
- There is a hearing assistance system in the public areas of the building.
- The system is a portable loop.
- The hearing assistance system is available only on request.



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Conference / Meeting Facilities (Avro and Ariel)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor, to the far right of the hotel.
- There is step-free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s) available on request.
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are adjustable.
- There are several conference rooms available. The conference rooms are all in the same location. The conference room names are Blenheim and de Havilland, Douglas, Harvard, Hawker, Lockheed Constellation, Lockheed Electra, Lockheed Tri-Star, Sopwith and Avro and Viscount. All of the conference rooms have the same features. All the rooms vary in size. Some of the rooms have partition walls and can be made into bigger rooms.



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Eating and Drinking (Starways Lounge and Bar)

Collapse -

- The following information is for the bar.
- The bar is located on the ground floor, to the rear of the hotel.
- There is step-free access to the bar.
- Full table service is available.
- Food and/or drinks can be ordered from the service counter.
- There is a hearing assistance system.
- The system is a portable loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- There is step-free access within the bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet, tiles and wood.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 2m from the entrance/opening.
- The nearest table is approximately 1m from the till/counter.
- The distance between the floor and the lowest table is 36cm.
- The distance between the floor and the highest table is 73cm.
- The standard height for tables is 64cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are good.



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Eating and Drinking (Starways Restaurant)

Collapse -

- The following information is for the restaurant.
- The restaurant is located on the ground floor, to the rear of the hotel.
- There is ramped/sloped or stepped access to the restaurant.

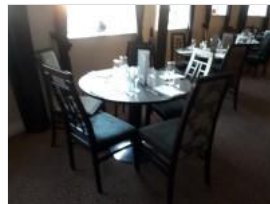
- Full table service is available.
- There is a hearing assistance system.
- The system is a portable loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- There is step-free access within the restaurant.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet and wood.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 4m from the entrance/opening.
- The standard height for tables is 74cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is a modern bar menu.
- The lighting levels are good.
- Access to the additional seating area is via 1 deep step.



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Accessible Room(s) (Rooms 049, 002, 022, 031, 049, 202 and 222)

Collapse -

Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a lowered bath.
- This type of accessible room is located on the ground and second floors.
- There is step-free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- Guests do not need to open a door between the entrance and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 138cm.

Bedroom Features

Collapse -

- The accessible room surveyed is located on the ground floor, to the far right as you enter the hotel.
- The accessible room surveyed at the time of the visit was Room 049.
- There is step-free access to the accessible room surveyed.
- There is numbered signage on or near the accessible room door.
- The door is manual with a key lock.
- The keyhole height is 108cm.
- The width of the door is 77cm (2ft 6in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 64cm (2ft 1in).
- The measurement between the bed base and floor is 4cm (2in).
- The bed is moveable.
- The room does not have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The desk is not height adjustable.
- The desk knee recess does not have the recommended dimensions of 70cm (height) x 50cm (depth).
- The height and depth of the knee recess is 62cm x 61cm.
- The room surveyed had a height adjustable chair with armrests and an armchair.
- Wardrobes have been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.
- The type of flooring is carpet.

Ensuite Facilities

Collapse -

- The ensuite door opens outwards.
- The door weight is heavy.
- The door is locked by a twist lock.
- The width of the door to the ensuite is 78cm (2ft 7in).
- The dimensions of the ensuite are 144cm x 205cm (4ft 9in x 6ft 9in).
- The ensuite does not have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has not got a non-slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 82cm.
- There are no vertical wall-mounted grab rails at the wash basin.
- The tap type is twist/turn.
- There is a mixer tap.
- There is not a soap dispenser.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 43cm (1ft 5in).
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 74cm (2ft 5in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on the right.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 66cm (2ft 2in).

Bath Details

Collapse -

- The ensuite has a lowered bath.
- The height of the side of the bath from floor level is 57cm (1ft 10in).
- The tap type is twist/turn.
- There is a mixer tap.
- There is a shower over the bath.
- The shower head height is fixed.
- The shower control type is twist/turn.
- There is a/are wall-mounted grab rail(s) available for the bath.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the ensuite walls and floor is poor.
- The colour contrast between the drop down rail(s) and wall is good.
- The colour contrast between the wall-mounted grab rail(s) and wall is good.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.



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Other Floors

Collapse -

Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located to the rear left of reception.
- The stairs are approximately 14m from the hotel entrance.
- Signs indicating the location of the stairs are not available from the entrance.
- There are manual, heavy, double doors to enter and exit the stairwell on all floors.
- The floors which are accessible by stairs are G, 1 and 2.
- There are 15+ steps between floors.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- The steps are not clearly marked.
- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are not easy to grip.
- Handrails do not extend horizontally beyond the first and last steps.
- There is not a landing.
- Clear signs indicating the facilities on each floor are provided on landings.
- The lighting levels at the steps are good.

Comments

Collapse -

- There is an identical set of stairs the opposite side of the lobby.



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Lift

Collapse -

- There is a lift for public use.
- The lift is located to the rear left of reception.
- Signs indicating the location of the lift are clearly visible from the entrance.
- The lift is approximately 12m (13yd 4in) from the hotel entrance.
- The lift is a standard lift.
- A member of staff does not need to be notified for use of the lift.

- The floors which are accessible by this lift are G, 1 and 2.
- Clear signs indicating the facilities on each floor are provided on lift lobby landings.
- There is a clear level manoeuvring space of 150cm x 150cm in front of the lift.
- Lift doors do contrast visually with lift lobby walls.
- The external controls for the lift are within 90cm - 110cm from the floor.
- The colour contrast between the external lift controls and the control plate is poor.
- The colour contrast between the external lift control plate and the wall is good.
- The clear door width is 89cm (2ft 11in).
- The dimensions of the lift are 156cm x 140cm (5ft 1in x 4ft 7in).
- There are separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- There is not a list of floor services available within the lift.
- The lift does have a visual floor indicator.
- The lift does have an audible announcer.
- The controls for the lift are within 90cm - 120cm from the floor.
- There is not a hearing loop system.
- The lift does have Braille markings.
- The lift does have tactile markings.
- The lighting levels in the lift are good.
- There is a/are similar lift(s) available.



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Standard Room(s) (Room 263)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the second floor, to the left as you exit the lift.
- The room surveyed at the time of the visit was Room 263.
- There is step-free access to the room surveyed, via lift.
- There is numbered signage on or near the room door.
- The width of the door is 77cm (2ft 6in).
- The bed type is double.
- The height of the bed is 63cm (2ft 1in).
- The measurement between the bed base and floor is 5cm (2in).
- Light switches are within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a bath.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 71cm (2ft 4in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is twist/turn.
- There is a mixer tap.
- Wall-mounted grab rails are available for the bath.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is poor.
- The colour contrast between the grab rails and wall is good.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.



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Standard Room(s) (Executive Suite 280)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the second floor, to the right as you exit the lift.
- The room surveyed at the time of the visit was Room 280.
- There is step-free access to the room surveyed, via lift.
- There is numbered signage on or near the room door.
- The width of the door is 76cm (2ft 6in).
- The bed type is double.
- The height of the bed is 64cm (2ft 1in).
- The measurement between the bed base and floor is 5cm (2in).
- Light switches are within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin, a bath and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 66cm (2ft 2in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is twist/turn.
- There is a mixer tap.
- Wall-mounted grab rails are available for the bath.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.

- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is poor.
- The colour contrast between the grab rails and wall is good.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.



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Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located to the rear left of the reception lobby.
- This accessible toilet is approximately 22m (24yd 2in) from the hotel entrance.
- There is step-free access to the accessible toilet.

Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is heavy.
- The door is locked by a twist lock.
- The width of the accessible toilet door is 90cm (2ft 11in).
- The dimensions of the accessible toilet are 156cm x 197cm (5ft 1in x 6ft 6in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non-slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 85cm (2ft 9in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.

- The emergency pull cord alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and non-infectious waste disposal units.
- There is a/are coat hook(s).
- There are coat hooks in the toilet at 106cm and 162cm from the floor.

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a lid.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 107cm (3ft 6in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 75cm (2ft 6in).
- There is a vertical wall-mounted grab rail on the left hand side of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 111cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 107cm (3ft 6in).
- There is not a hand dryer.

Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is poor.
- The lighting levels are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 102cm (3ft 4in).